



MICROBIAL INSIGHTS COVID-19 UPDATE

Dear Valued Client,

In these challenging times, Microbial Insights is carefully monitoring updates to the CDC's guidance on COVID-19 so that we can continue to serve you while acting in accordance with prescribed practices to slow the spread of the coronavirus.

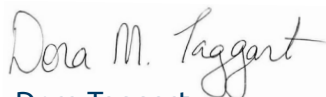
Compliance with *"Enforce laws and regulations that protect health and ensure safety"* is one of the *"10 Essential Public Health Services"* outlined by the CDC. Likewise, the EPA remains committed to protecting human health and the environment even while recognizing the challenges resulting from measures taken to slow the spread of COVID-19. As we stay up-to-date on guidance from federal and state agencies, our goal at Microbial Insights is to continue to provide you with molecular biological tools and analyses in support of critical environmental monitoring and remediation.

Our laboratories remain fully operational, our project managers are available, and we are well-positioned to continue to support your needs during this time. As part of our plan for continued operation and uninterrupted service, we maintain an ample supply of all consumables including sampling supplies and laboratory reagents. We are also in contact with our supplier community to make sure we can move to mitigate any possible supply chain issues.

During this global crisis, we want to assure you that we are doing our best to meet your needs and maintain the safety of our staff and our surrounding communities. As we continue to monitor the situation, we will update you if any operational changes become necessary.

Meanwhile, from the Microbial Insights team, we wish the best for the health and safety of your families, friends and colleagues.

Sincerely,



Dora Taggart

President

Microbial Insights